



Operation and Stewardship Committee Meeting
January 14, 2026, 12:00 pm
988 Market Street, San Francisco, CA
Meeting Minutes

Present:

- Rosa Brenes (UC Law) (in place of Rhiannon Ballard)
- Paula Hendricks (Resident Seat)

TLCBD Staff:

- Eric Rozell, TLCBD Staff
- Paris McBride, TLCBD Staff
- Robert Singer, TLCBD Staff
- Barbara Lin, TLCBD Staff

Absent:

- Mark Puchalski (TNDC)

Guests:

- None

1. Welcome and Call to Order:

The meeting came to order at 12:01 pm.

2. Approve Minutes:

The minutes from the November meeting were approved by P. Hendricks and seconded by R. Brenes.

E. Rozell started the meeting noting that Geoffrey McFarland will no longer be attending or leading these meetings as he has been hired by TLCBD as the new Manager of Learning, Development and Community Resilience. Geoffrey will also be involved in implementing the training from Block by Block for the Workforce Team.

E. Rozell then introduced Barbara Lin who has been hired by TLCBD as the COO.

3. Spotlight: New Office Space for TLCBD:

B. Lin noted at the upcoming Board Retreat on January 24, 2026, there will be a presentation on new long-term office space options focusing on issues such as format, operations and design flow and impact on people and culture.

B. Lin clarified that we don't have a lot of choices in this time period given the need to stay within our assessment zone.

She mentioned an ad-hoc group of board members and TLCBD staff has been discussing the options and a full presentation will be provided at Annual Board Retreat with the four options along with pros and cons associated with each one.

E. Rozell added that we are working with the Envelope architecture firm to advise on the need to build out any of the spaces.

4. Program Updates:

Clean Team and Workforce Team

P. McBride reported that we have been given the opportunity to add three more to the Workforce Team, for a total of 19 program staff. The program currently has 16. We have begun providing additional Bigbelly bin maintenance and repair training for the workforce team.

The Workforce Team hit a new record of 244 bags in one day this week. They typically average 90 to 180

per day.

This is the fourth cohort of the Workforce Team.

The Graffiti Team has 1 trainer and 2 workforce members. They now handle 80 to 120 graffiti spots per day.

Overall, P. McBride feels that there are more people on the street and more trash out there because of this.

E. Rozell added that starting this weekend, the retail store gates will be installed as part of the Larkin Street Project. It will take one day to remove the old gate, then we will pressure wash the front of the store and the sidewalk and then the new gate will be installed.

E. Rozell noted that DPW offered us a new contract through CalTrans to pressure wash the streets around Van Ness. Originally, the contract was going to be \$375,000 but now may go up to \$750,000. We sent them a budget proposal on January 13, 2026. We will need to lease two new trucks to be able to fulfill this contract. It would include additional ban and broom, and pressure washing to 10 blocks (Jones from Market to O'Farrell and Turk and Eddy from Larkin to Van Ness) 5 days a week.

There have been some challenges with the Bigbelly repair program related to staff turnover at Bigbelly. We will probably pull out of this contract in September. Bigbelly's that are no longer functioning are being parted out to fix other units. We are not receiving new solar panels or footpedals. Repairs are kept to what is under warranty.

Safe Programs

E. Rozell reported that the Safe Passage Team took two weeks off over the holidays as SFUSD schools were closed during this time. Safe Passage added one new hire who was previously a volunteer.

He also noted that the Milagro Foundation donated \$25,000 to Safe Programs including Safe Passage and Street Ops.

Street Ops will also be part of the Larkin Street Project Team as they will come in first to clear the streets followed by the Clean Team pan and broom team to pick up trash followed by Clean Team Pressure Washers. This will be done 5 to 6 days per week and for special events. Street Ops will work to keep the corridor clear of negative activities during lunch and evening hours. In the process of hiring additional staff and leasing a new truck with a pressure washer to maintain the corridor.

Parks

R. Singer reported that as of January 1, 2026, Parks now has 15 employees including 14 hourly staff who are working around 480 hours per week. For comparison, in February of 2025, we had 21 employees including 19 hourly staff who were working a total of 640 hours per week.

He noted that former Director Jalil Turner had left TLCBD and moved on to a great new position at the Union Square Alliance.

R. Singer also reported that we signed a new contract with the Human Service Agency, and managed by the Department of Emergency Management, for \$1.5 million dollars which will fund the Parks Department from January 1, 2026 to June 30, 2027.

5. Spotlight Topic to Discuss at Next Ops Committee Meeting:

E. Rozell suggested that we could have a follow-up conversation regarding TLCBD's new office space decision. Everyone was in agreement.

6. Information Sharing:

P. Henricks asked if TLCBD is involved in tree maintenance in the area. E. Rozell noted that we are not involved in tree maintenance and have been asked in the past if we were able to water the trees with our Pressure Washer Trucks, however since we use chemicals in the water to clean the sidewalks it is possible.

P. Hendricks noted recently there have been damaged trees in the area due to storms and other issues. R. Brenes mentioned Friends of the Urban Forest (FUF) and Bureau of Urban Forestry (BUF) who might be able to help.

<https://www.friendsoftheurbanforest.org/>
<https://bsm.sfdpw.org/buftrees2/application.aspx>

B. Lin noted that when she was at Glide, they would have a staff member present to groups like ours at their monthly meeting. R. Brenes and P. Hendricks agreed that this would be helpful. E. Rozell suggested Jose Ayala, who runs the Workforce Team, would be a good speaker.

7. Meeting Adjourned:

The meeting was adjourned at 12:50 pm.

Next Ops Committee Meeting
February 4, 2026, 12:00 pm
988 Market Street, San Francisco, CA