

Operations & Stewardship Committee Meeting

September 6th, 2023, 12:00 pm

512 Ellis Street, San Francisco, CA

Meeting Minutes

DRAFT*

*Minutes subject to change, and not official until approved by Board Committee

Present:

Committee Board Members

- Isabel Manchester, Chair, Ops & Stewardship Committee, Property Owner Seat (The Phoenix Hotel)
- Cindy Ramesh, Property Owner Seat (Hilton Hotel)
- Shelby Weidemann, Property Owner Seat Representative (UC College Of Law)
- Gordon Leung - Property Owner Seat Representative (TNDC)

Other Board Members

-

TLCBD Staff

- JaLil Turner, TLCBD Staff
- Curtis Wong, TLCBD Staff
- John Mello, TLCBD Staff
- Eric Rozell, TLCBD Staff
- Enrique Ovando, TLCBD Staff

Absent:

-

Guest(s)

- Susie Mckinnon - Cova Hotel
- Pratibha Tekkey-CCSRO

1. Call to Order, Welcome

The meeting was called to order at 12:03 PM

2. Approve Last Meeting Minutes

There was a motion to approve June Minutes as is

I.Manchester motioned to approve the June Minutes as is. C.Ramesh seconded.

The vote was unanimous to approve the June Minutes

There was a motion to approve May Minutes as is

I.Manchester motioned to approve the August Minutes as is. C.Ramesh seconded. The vote was unanimous.

3. Program Spotlight: Focus on Large Projects and/or Challenges

Curtis, TLCBD Staff, discussed the history of the program, growth of program, challenges and strengths of program. Meeting members discussed the funding challenges and brought up the deferment of maintenance costs, a fee for service model and trying to convince the City government to help fund the program. SFPD probably can't contribute since they will demand live view access.

4. Program / Department Updates:

- **Parks**

- Jalil mentioned captains are fully staffed. There is a hiring freeze on other staff. They are trying to get SF Rec & Park to have a park ranger at Boeddecker Park. Interactions are the same. They are trying to get more participation from rangers on that issue.

- **Safe Passage**

- Eric mentioned more progress was made on hiring and getting more volunteers to participate in the program. They are upping the requirement for bilingual skills since there is a need to communicate with all staff during emergencies and an increase in challenges during radio calls within the team. The Tenderloin Traffic Safety Task Force's 1st Annual Event is on Saturday, September 9th and Eric discussed efforts to have both SFMTA Hyde Street Projects completed at the same time rather than having them completed at two different times.

- **Clean**

- Huge volume of 311 requests. Within the first week of September they received 300 cases. They are handling 53% of all city wide 311 cases and over 90% of Tenderloin requests. The 600 block of Ellis has ongoing cleaning issues.

5. Next Meeting: Select Spotlight Topic & Draft Next Meeting Agenda

- The Clean Team will be the spotlight for the next month
- Requests from Board Members to brainstorm and discuss issues/solutions to get them assistance on the huge caseload they continue to be faced with.

6. Information Sharing

- No additional information shared.

7. Adjournment

The meeting was adjourned at 12:59 PM

Next Operations & Stewardship Committee Meeting
Wednesday, October 4th, 12:00 pm | 512 Ellis Street