

## Operations & Stewardship Committee Meeting

May 3rd, 2023, 12:00 pm

512 Ellis Street, San Francisco, CA

### Meeting Minutes

**DRAFT\***

\*Minutes subject to change, and not official until approved by Board Committee

Present:

#### **Committee Board Members**

- Isabel Manchester, Chair, Ops & Stewardship Committee, Property Owner Seat (The Phoenix Hotel)
- Susie McKinnon, Property Owner Seat (Cova Hotel)

#### **Other Board Members**

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#### **TLCBD Staff**

- JaLil Turner, TLCBD Staff
- Curtis Wong, TLCBD Staff
- Greg Moore, TLCBD Staff
- Eric Rozell, TLCBD Staff

Absent:

- Rhiannon Bailard, Vice President, Property Owner Seat (UC Hastings Law)
- Cindy Ramesh, Co-Chair, Ops & Stewardship Committee, Property Owner Seat (Hilton Hotel)

#### **Guest(s)**

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#### 1. Call to Order, Welcome

The meeting was called to order at 12:00 PM

#### 2. Approve Last Meeting Minutes

This action was not motioned for approval. One board member from the April meeting was not present at this meeting. This action item will be on the June Meeting agenda.

#### 3. Program / Department Updates: Presentation

##### - **Cameras**

- Gave growth story, volume/demand on program, live access policy
- Challenges - Seeking funding alternative sources for expansion and growing maintenance costs

##### - **Clean**

- Discussed transition plan to TLCBD, possible 6 month consulting

contract with BYB. Maybe using BYB recruiting program to help staff TLCBD programs.

- Challenges -Projecting labor costs for the team. Leveling labor costs against other teams.

- **Parks**

- Discussed 40-50% increase in traffic since program's inception.
- Challenges - Misuse of facilities by difficult residents (Cheryl). Dogs, smoking and drinking in parks, staff getting bit and seeking more funding pass 2024.

- **Safe Passage**

- Discussed growth story, partnering with UA which helps in redirecting users and dealers to other areas during Safe Passage shifts
- Challenges- Expansion costs, possible adding additional shifts/locations to the team, all streets in Tenderloin considered in City's "High Injury Network".

4. Program Spotlight: Focus on Large Projects and/or Challenges

The program lead was not present at this meeting and therefore was not able to present

5. Next Meeting: Select Spotlight Topic & Draft Next Meeting Agenda

- Approve minutes and call to order properly
- Presentation: Clean team transition plan
- Program updates: make sure they are brief updates and discuss any recommendations or needs to raise at the next full board meeting
- Shift budget discussions until July.

6. Information Sharing

None were shared

7. Adjournment

The meeting was adjourned at 1:00 PM

Next Operations & Stewardship Committee Meeting

Wednesday, June 7th, 12:00 pm | 512 Ellis Street